



CITY OF PANAMA CITY BEACH

July 12th, 2022

ADDENDUM NO. 1

PCB22-68 RFP

ERP System Selection Project

REVISION NO. 1

The City is revising section **2.8 Software Scope** on page 16 and 17 of the ERP System Selection Project. The City is moving the following software modules from the **Core/Required Application Software** section to the **Expanded Application Software and Related Technologies** section:

- Contract Management
- Learning Management
- Offboarding
- Recruiting
- Succession Planning

QUESTIONS

1. May I please inquire as to what ERP software the City currently uses?

A. CentralSquare – Naviline

2. Number of Users for the following areas:

- a. Business Tax – **4**
- b. Code Enforcement – **7**
- c. Planning & Zoning – **3**
- d. Building Permits and Inspections – **7**
- e. Code Enforcement Field – **5**
- f. Building Inspectors Field – **4**
- g. Others - # of potential areas such as public works, fire, engineering, etc. that might need to access any of the areas 1-5 for reviews, approvals, etc. – **10**

3. Is there a third party solution the City is using for contract management that we should be aware of to interface with?
A. The City is not currently using any contract management software.
4. What is the number of utility accounts currently that the City services?
A. Approximately 22,000 accounts. This includes accounts outside of City limits but still within the Utility jurisdiction.
5. Do you have a sense of how many concurrent users you will need for the application?
A. Total future users will be 60-70 with half needing access on a daily/concurrent basis.