



CITY OF PANAMA CITY BEACH

June 25, 2021

ADDENDUM NO. 2

PCB21-14 RFP

9-1-1 RECORDING SOLUTIONS

Questions

- In **“General Information” Section G**
 - When it indicates *“All fourteen (14) channels (including E-911 trunks, radio channels, and phone lines/extensions) are connected to the logging recorder through a CAT 5 network connection”*. Although these are connected using CAT 5 cabling, is it safe to assume these are connected as Analog inputs to the VPI currently or are these truly all VoIP resources connected as IP today?
 - **Yes, Analog**
 - Are the Symphony consoles provided by Harris connected to the recorder via analog input of passive SPAN as standard SIP VoIP inputs?
 - **Yes**
- In **“IV. Scope of Services”**
 - What is the 911 system for the 911 trunks?
 - **Intrado**
 - What is the CAD system in use?
 - **USA Software**
 - Are you using SMS Text today and if so, who is the provider?
 - **No, not at this time**

- Under ***“Desired Configuration”***
 - Number of VoIP Phone Channels – 8
 - Are these available via Passive SPAN (mirror port) and are they all standard SIP?
 - Yes
 - Number of Digital Channels (including Radio)
 - Are these to be connected via analog tap from the console or are they available via Passive SPAN (mirror port) if so are they standard SIP?
 - Analog