CITY OF PANAMA CITY BEACH

June 23, 2021

ADDENDUM NO. 1

PCB21-14 RFP
9-1-1 RECORDING SOLUTIONS

Questions

1. The RFP requires recording Harris Radio channels. However, it does not specify whether you require a "Full Harris Integration" or just an "Analog Output". There is a difference in the data that's captured (recorded) as well as a cost difference. The Full Harris Integration provides all of the meta-data from the radios. Example: The radio alias.
   a. We require Analog Output

2. How long does the city retain its audio recordings?
   a. One year.

3. Does the city have a Network Attached storage location for redundant storage of recordings beyond the single copy of the call recorder?
   a. No.
   If not, should one be proposed?
   b. No.

4. What radio system is the city using?
   a. Harris Communications / Symphony Consoles

5. Are the 6 radio channels to be recorded analog outputs from the Harris Symphony consoles, analog outputs from other devices, trunks from a radio system or something else. If other devices, please identify what is providing the output to the recorder, and how it is being delivered to the VPI Empower.
   a. Yes, analog.

6. How are the E-911 trunks recorded today? Analog tap?

     a. Current vendor / program. Yes, analog.

7. Is there a 911 PBX currently in use? If so, what system.
     a. No.

8. Is there a CAD system currently in use? If so, what system.
     a. USA Software.

9. Is the city open to recording items differently, such as console recording instead of 911 trunk recording?
     a. Yes.

10. Is ANI/ALI from a DB9 serial feed available?
     a. No.